

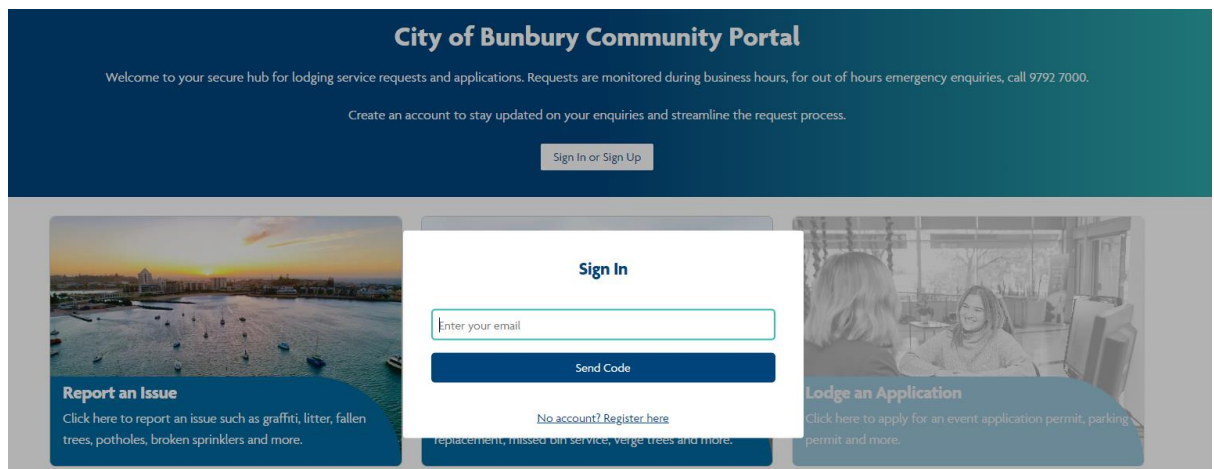
How to Sign In and Report an Issue or Request a Service

Signing in to your Community Portal account

You will need your registered email address and your mobile phone to sign into the Community Portal.

If you need support, the Bunbury Library can support you at their weekly Tech Help Sessions, 2 - 4pm on Fridays.

1. Click the white **Sign In or Sign Up** button (some issues will not require you to log in and the report and can be done anonymously)
2. Enter your email and click the blue **Send Code** button



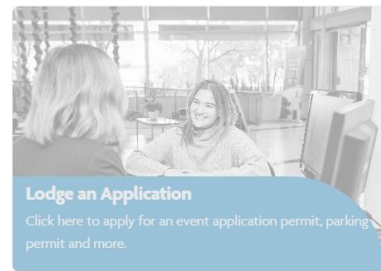
3. You will receive a code via the mobile phone number you signed up with. Enter it in the field as your one-time password.

Can't Sign In?

Check that you have the correct email and phone number. If your phone number has changed and you can't access your code, submit a support request to update your phone number via the Feedback and Support Hub in the Community Portal.

Reporting an Issue or Requesting a Service

1. Click on the service request tiles to view report and service request types



2. Click on the report or the service request you want to submit or search for what you are looking for (some issues will not require you to log in and the report and can be done anonymously).

Search forms... Clear

Report Graffiti	Report Litter	Report Illegal Dumping	Report a Vehicle or Parking Issue
Report a Tree Issue	Report an Issue at a Park, Playground or Recreation Area	Report Broken Retic or Sprinklers	Report a Mowing Issue
Report a Public Bin Issue	Report a Dog Poop Bag Dispenser Issue	Request for Cleaning (road, path, furniture, beach)	Report an Issue With a Public Toilet
Report a Road Maintenance Issue	Report a Path Issue	Report a Drainage or Flooding Issue	Report an Issue With Furniture, Benches, Stairs and Other Structures
Report a Lighting Issue	Report a Signage Issue	Report a Deceased Animal	Report an Abandoned Vehicle
Report a Fire Risk	Report Illegal Burning	Report Weeds	Report Pollution

3. Follow the prompts and click **Next**

Report Graffiti

[Sign In](#)

1 Introduction 2 Images 3 Details 4 Location 5 Submit

The City is committed to managing graffiti and working with the community to remove it as soon as possible. We are responsible for removing graffiti on Council owned properties and assets which includes buildings, signs, playgrounds, park and street furniture. To view a copy of the City's Vandalism, Graffiti Management Council Policy, please click below.

Related Links:
[Link to Council Policy on CoB Website](#)

[Next](#)